**The Financial Services Technology Consortium**

~ F I N A L   R E P O R T   E R R A T A ~

## IMAGE QUALITY AND USABILITY ASSURANCE: PHASE II PROJECT

**February 1, 2006**

# Introduction

This document identifies errors in the final report, and provides corrected information for those errors.

# Errata

## Page 34 – Figure 16

| Errata | Recommended Thresholds for General Use–Grayscale Fronts |
|--------|----------------------------------------------------------|
| Original | **Compression Size Below Minimum**      < 15000 Bytes |
| Correct | After further reviewing the underlying data, FSTC has concluded that the study sample contained too few small grayscale images upon which to base a valid threshold recommendation. While not a recommendation, FSTC believes that the correct minimum compressed file size threshold will be in the range of 1500 ~ 3500 bytes for grayscale fronts. |

## Page 55 - Definitions

| Errata | Definition of Capture Rate |
|--------|-----------------------------|
| Original | **Definition**: The percentage of suspects that have usability issues (from all causes). *Commentary:* The capture rate represents the percentage of suspects that are identified by a single metric or combination of metrics and have usability scores equal to or worse than the target usability score or point at which an image is agreed to be unusable. It is equal to 1 – escape rate. |
| Correct | **Definition**: The percentage of the total number of images with usability issues that are correctly identified as having usability issues. *Commentary:* The capture rate represents the percentage of images with usability issues that are identified by a single metric or combination of metrics and have usability scores equal to or worse than the target usability score or point at which an image is agreed to be unusable. It is equal to 1 – escape rate. |

| Errata | Definition of Escape Rate |
|--------|----------------------------|
| Original | **Definition:** Escapes as a percentage of the total sample size. |
| Correct | **Definition:** Escapes as a percentage of the total number of images with usability issues. *Commentary:* The escape rate is equal to 1 – capture rate. |

## Contact information

If you identify any errors in the report, you may contact Frank Jaffe at Frank.Jaffe@fstc.com or 207-879-9555. Thank you.